



**Drop-in service
at Chelmsley Wood Library**

- ▶ **Social Work**
- ▶ **Equipment Service**
- ▶ **Information, Advice & Guidance -
Drop-in service**
- ▶ **Enablement Support**
- ▶ **Care Plus**



About the Services

Working in partnership with service users, families, carers, professionals and other stakeholders, BID Services provides a range of support to deaf, deafened and hard of hearing people living in Solihull.

Services include social work, equipment assessments and an information, advice and guidance drop-in service as well as enablement support. We are also able to offer information and advice on a range of issues and topics provided in accessible formats such as BSL and large print.

For further information about any of our services, please contact us on the details below:

▶ **BID Services, Deaf Cultural Centre**
Ladywood Road, Birmingham, B16 8SZ

Tel 0121 246 6100
Textphone 0121 246 6101
Email solihullsupport@bid.org.uk
Website www.bidsolihull.org.uk

BID Services Registered in England
Charity No: 1053184
Company Ltd by Guarantee No: 3124204

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Services for Deaf & Hard of Hearing Adults in Solihull



A charity promoting choice and independence

▶ Social Work

We are commissioned by Solihull Metropolitan Borough Council to provide specialised, professional social work services to deaf, deafened and hard of hearing adults and young people aged 17 and over who are in transition. We offer the full spectrum of services including person centred assessments, support planning, reviews and signposting to other services.

▶ Assistive Equipment

BID's Technical Officer can provide assessments to help service users access equipment for use in the home. For those with mobility issues, assessments can be carried out in the home or at other locations, information available on request.

▶ Information, Advice & Guidance Drop-in Service

A drop-in service is available on Mondays and Thursdays from 10am - 1pm at the following locations:

Mondays

Solihull Library
Homer Road
Solihull
B91 3RG

Thursdays

Chelmsley Wood Library
10 West Mall, Chelmsley
Wood Shopping Centre,
Birmingham B37 5TN


▶ Enablement Support

BID Services Solihull Team provides support for adults and young people from 17 years old with a hearing loss or dual sensory loss to remain independent in the home and in the community. The support we provide includes:

- ▶ Building confidence and self esteem
- ▶ Maintaining health and wellbeing
- ▶ Accessing support services eg. advice on benefits, debts and grants etc
- ▶ Maintaining their tenancy
- ▶ Accessing the local community/activities of their choice

▶ Care Plus

Care Plus is a specialist care and support service to help deaf, deafened, hard of hearing and deafblind adults maintain their independence and improve their lives. We provide a range of services that can be delivered inside and outside the home and in a residential care setting. Care Plus can support clients in a number of ways such as supporting them when they want to go out, going shopping, light garden maintenance, paying bills, companionship and relief from isolation. Information available on request.



The Solihull Team: From left to right - Carole, Alison, Kirsty & Stella