



- ▶ **Enablement Service** including Information, Advice & Guidance Drop-in service

## About BID Services

Working in partnership with service users, families, carers, professionals and other stakeholders, BID Services provides a range of support to people who are deaf, hard of hearing, visually impaired or have a dual sensory loss. We are focused on improving lives and providing support that empowers people to live more independent, happy and richer lives.

We are also able to offer information and advice on a range of issues and topics provided in accessible formats such as BSL and large print.

For further information about any of our services, please contact us on the details below:

- ▶ BID Services, Deaf Cultural Centre Ladywood Road, Birmingham, B16 8SZ

**Tel** 0121 246 6100  
**Textphone** 0121 246 6101  
**Mobile** 07872 403785  
**Email** [iag@bid.org.uk](mailto:iag@bid.org.uk)  
**Website** [www.bid.org.uk](http://www.bid.org.uk)

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# Enablement Service Birmingham



BID SERVICES

## A charity promoting choice and independence

### ▶ Enablement Service

Our Enablement Service supports people with a sensory and/or physical disability who may need short-term intervention to remain independent.

This includes support with:

- Travel training
- Accessing benefit and debt advice
- Housing repairs
- Tenancy support
- Employment and education
- Health and wellbeing

These services are available across Birmingham. To access our Enablement Service, please contact us. One of our Specialist Enablement Co-ordinators will contact you to arrange an assessment.

### ▶ Information, Advice & Guidance Drop-in Service

We can provide information, advice and guidance on a range of issues and topics relevant to the client groups that we work with.

As part of our services in Birmingham, we will carry out a contact assessment to identify your support needs and help you with letters, telephone calls and signposting to other organisations who will be able to help you. This is a FREE service.

### IAG Opening times

Monday - Thursday from 9:30am - 4:30pm  
Friday from 9:30pm - 4:00pm

### A drop-in service is available on Wednesdays from 9:30am - 4:30pm

Mondays, Tuesdays, Thursdays and Fridays - by appointment only, using the contact details below

**Telephone:** 0121 246 6100

**Textphone:** 0121 246 6101

**Mobile:** 07872 403785 (text only)

**Email:** [iag@bid.org.uk](mailto:iag@bid.org.uk)

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