



About BID Services

BID Services is a charity. We support people who are deaf, hard of hearing, visually impaired or have a dual sensory loss.

Our in-house team of qualified interpreters have completed specific CSW training and possess extensive experience of supporting students in educational settings. All of our interpreters are NRCPD registered and are qualified to NVQ Level 6 in British Sign Language ensuring students receive high level communication support.

Communication Support in Education

Getting in touch

For more information about our Education Support Service or to book an interpreter, please contact:

Tel 0121 450 7763
Text 07984 683182
Email interpreting@bid.org.uk
Skype Search for interpreting.bid
Website www.bidinterpreting.org.uk

Communicate 24/7 - Emergencies only. Call 07920 044777.

We will try to have an interpreter with you as soon as we can

BID Services,
Deaf Cultural Centre
Ladywood Road,
Birmingham,
B16 8SZ

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Charity No: 1053184
Company Ltd by Guarantee No: 3124204

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Communication Support in Education



BID INTERPRETING

Your educational journey starts with great communications support

If you are deaf and about to start college or university, we can provide your communications support.

Our support can cover your whole education experience, from enrolment right through to your final exams. Our in-house team has strong experience of delivering high quality support to students in an educational setting.

To ensure our interpreters have a good understanding of the subjects being studied, all of our Communication Support Workers are qualified to Level 3 and are NRCPD registered. We can also provide trainee and fully qualified interpreters at Level 6 to ensure all your communication needs are met.

We monitor the quality of our service delivery and adopt high standards of customer care throughout our provision, leaving you to focus on your studies without worrying about your communication support.

We take safety and security seriously and our Communication team has undertaken a range of training including Safeguarding, Risk Assessment, Data Protection, Confidentiality

and Deaf Awareness training as standard.

We work closely with students and the college or university to deliver a high quality communication support service that is appropriate to the needs of individual students.

► For Students

Here are some of the services we can provide:

- British Sign Language Interpreting Support
- Lip-speaker
- Note-taker
- Deafblind Manual communicator
- 1:1 Support in person or via FaceTime
- Access to preferred CSW/Interpreter
- Student mentoring
- Dedicated Education Administrator
- Support when and where it is needed

► For College or University

If you are enrolling deaf students at your institute, we can support them with all of their communication needs. To ensure students have the support they need, we work closely with the institute and the student to deliver a full wraparound service that offers appropriate levels of support.



Our friendly team are here to help

Once students have completed their education, BID Services can offer a transition into our Deaf and Hard of Hearing Employment Service which offers opportunities to access work, further training or volunteering opportunities.