



About BID Services

BID Services is a charity. We support people who are deaf, hard of hearing, visually impaired or have a dual sensory loss.

As well as our Access to Work support service, our Communications team can offer BSL interpreting and other support to aid your communications. All of our interpreters are NRCPD registered and are qualified to NVQ Level 6 in British Sign Language ensuring you receive high level communications from BSL professionals.

Getting in touch

To find out more about Access to Work


Tel 0121 246 6100
Text 07803 452848
FaceTime 07803 452848
Email atw@bid.org.uk
Website www.bid.org.uk

To book an interpreter

Tel 0121 450 7765 or 7767
Text 07984 683182
Email interpreting@bid.org.uk
Skype Search for interpreting.bid
Website www.bidinterpreting.org.uk

Communicate 24/7 - Emergencies only. Call 07920 044777.

We will try to have an interpreter with you as soon as we can

 BID Services,
Deaf Cultural Centre
Ladywood Road,
Birmingham,
B16 8SZ

BID Services Registered in England
Charity No: 1053184
Company Ltd by Guarantee No: 3124204

v1: 05/17



Access to Work Support



BID SERVICES

A charity promoting choice and independence

▶ About Access to Work

Access to Work is a Government funded grant that can help pay for the support you may need to stay in work, because of your disability or long term health condition. For example, it can be used for:

- Communications support such as a BSL interpreter, lipspeaker, notetaker or a Deafblind Manual communicator.
- Other practical support like aids or equipment in the workplace
- Money towards any extra travel costs to and from work if you can't use available public transport.

It is against the law for employers to discriminate against people because of a disability. The Equality Act 2010 states that employers have to make reasonable adjustments to avoid putting disabled people at a disadvantage compared to non-disabled people.

For more information about Access to Work and how to apply, you can visit the following website: www.gov.uk/access-to-work/overview

▶ Getting Access to Work Support

Employees

BID Services can assist employees to set up and manage their Access to Work budget, allowing you to focus on your job, rather than spending hours trying to book interpreters and sorting out paperwork.

As part of our professional Access to Work service, we can:

- Apply for Access to Work on your behalf
- Complete all ATW paperwork
- Manage invoicing and queries
- Book your preferred interpreters or other support to cover your needs
- Keep a record of hours used and alert you of any over-use
- Maintain and renew your award.

Employers

If you are employing people who are deaf, hard of hearing, or those with a dual sensory loss, we can work with you and your employee to set up Access to Work. This is a free service. Our Access to Work team have the knowledge, skills and experience to support employers through the Access to Work process.



▶ Claire Copeland - Access to Work Co-ordinator

Claire is a Level 3 British Sign Language user who has been specially trained to support those that require BSL interpreters or other communications support services.

Claire also has extensive knowledge of the Access to Work process and can offer information, advice and practical support to help employees and employers set up and manage their Access to Work budget.