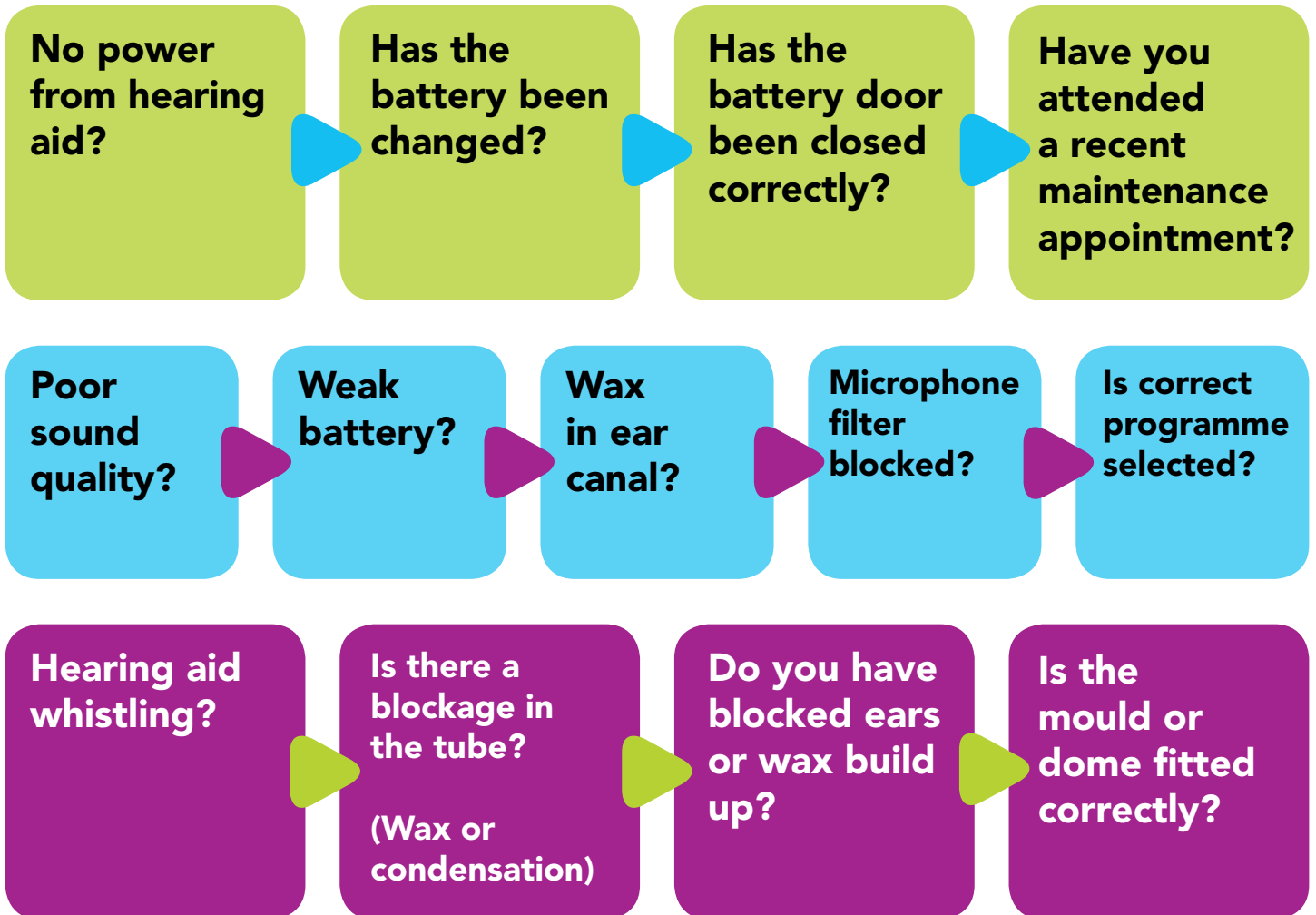




**BID SERVICES**

## HEARING AID TROUBLESHOOTING GUIDE

If you're having problems with your hearing aid, follow this checklist.



### Things to remember when wearing a hearing aid

- Keep your hearing aids dry. Moisture will affect functionality. At night, store aids in a cool, dry place.
- Hearing Aid tubes and domes should be changed every 4 - 6 months. Brittle or blocked tubing will stop the aid from working effectively and will be uncomfortable.
- Ears grow! If the mould feels uncomfortable or doesn't fit properly, contact your hearing aid dispenser.
- Hearing aids should feel comfortable. Like glasses, a few visits may be needed to make minor changes.
- Lastly don't be afraid to ask questions or for more information at your audiology check-ups.

**If you would like further support, please contact:**

**Email:** [access@bid.org.uk](mailto:access@bid.org.uk) **Telephone:** 0121 246 6100 **Mobile/Text:** 07595 086540

Visit our website: [www.bid.org.uk](http://www.bid.org.uk)