

bid services' **Interpreting Service** prides itself on the quality of the service provided through highly trained Language Service Professionals. In addition to British Sign Language/English Interpreting, the service portfolio consists of...

- » Sign Supported English » Deafblind
- » Lipspeaking » Note Taking
- » Speech to Text

For more information on booking an Interpreter or to request prices, contact...

Voice	0121 246 6100
Voice (direct)	0121 246 6134
SMS	07984 683 182
Textphone	0121 246 6101
Fax	0121 246 6161
Email	interpreting@bid.org.uk

Signature
excellence in communication
with deaf people

- » Due to demand, bookings may need to be made two weeks in advance. It is possible that an interpreter may be available at shorter notice, but this cannot be guaranteed.
- » Two interpreters may be needed. Interpreters often work in pairs to ensure a high quality of language interpretation is maintained. As a general guideline, if an assignment is longer than two hours then a second interpreter may be required.
- » Interpreters may need preparation material before appointments such as training days, conferences, meetings, etc. The more information received, the better the interpreter will be prepared.

interpreting



Imagine being Deaf and living in a hearing world. Without effective communication how would you find a job or go to the doctor?

How would you cope?

Deaf people living in the hearing world experience some form of communication barrier every day.

Using a British Sign Language (BSL) Interpreter allows for ease and fluency of communication between Deaf and hearing people.

An interpreter acts as a communication link between a Deaf Sign Language user and English speaker by translating between BSL and English.

bid services offers British Sign Language/English interpreting and other communication services which can be booked when communication with a Deaf person is required. For example...

- » Community Events
- » Religious Services
- » Training Courses
- » Job Interviews
- » Appointments
- » Conferences
- » Education
- » Legal Work
- » Meetings

Communicate 24/7

bid services provides an interpreting service for use in out of hours emergency situations – **Communicate 24/7**. If your need is urgent then call or text...

079 200 44 777

how to use an interpreter...

- » Allow the interpreter to sit or stand near you, facing the Deaf person
- » Ensure good lighting – avoid windows as sunlight can put people in shadow
- » Speak clearly, at a normal steady pace
- » Address the Deaf person directly and make eye contact with them
- » Allow the Deaf person time to respond to questions as there will be a slight time delay during the interpreting process
- » Explain any jargon to the interpreter beforehand and keep it to a minimum
- » In group settings, allow only one person to talk at once
- » Interpreters working alone will need short breaks every 30-40 minutes. This also allows the Deaf person a break from concentrating on the interpreter
- » The interpreter is impartial – please do not ask for their opinion on matters discussed unless it is about the communication process

Access to Work

For many uses an interpreter may be available under a scheme called **Access to Work**. For further information contact bid services who will be able to advise on the suitability and availability of the scheme to yourself.

Please note that bid services is not the awarding body but would act as an advisor.

